

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 27th February 2018

In C.G.No:244/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. Abdul Rahim,
Yendurivaripalem,
Tripuranthakam,
Prakasam-Dist

Complainant

AND

- | | |
|--|-------------|
| 1. Junior Accounts Officer/Yerragondapalem | Respondents |
| 2. Assistant Engineer/ O/Tripuranthakam | |
| 3. Assistant Divisional Engineer/O/Yerragondapalem | |
| 4. Divisional Engineer/O/Markapur | |

1. Sri. S.K. Abdul Rahim of Endurivaripalem (V) Tripuranthakam (M) presented a complaint before this Forum during the Vidyut Adalat conducted at Tripuranthakam on 15.11.2017. The Complainant in his complaint has informed that he is having domestic service bearing No. 4233207000140 and he used to receive bills normally very low. During 12/2017 a huge bill for Rs. 4,951/- for the consumption of 823 units was issued against his service connection. He is not in a position to pay such huge amount and hence requested to revise the bill.
2. The Respondent No.1 in his written submission has explained that due to wrong billing by the meter reader accumulated consumption was recorded during 11/2017 for 823 units. Based on the recommendations of the Respondent No.2 average bills for the period from 11/2016 to 11/2017 has been revised and an amount of Rs. 3,326/- was withdrawn vide RJ No.21/11-2017 and thus resolved the grievance.
3. On perusal of the account copy of the said service connection it is observed that an amount of Rs. 3,326/- was withdrawn during 11/2017 and satisfying with the revision

C.G.No.244/2017-18_Ongoloe Circle

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